

INSTRUCTION MANUAL



COM320 Voice Communications Modem

Revision: 9/11



Copyright © 2002-2011
Campbell Scientific, Inc.

WARRANTY AND ASSISTANCE

This equipment is warranted by CAMPBELL SCIENTIFIC (CANADA) CORP. ("CSC") to be free from defects in materials and workmanship under normal use and service for **twelve (12) months** from date of shipment unless specified otherwise. ***** **Batteries are not warranted.** ***** CSC's obligation under this warranty is limited to repairing or replacing (at CSC's option) defective products. The customer shall assume all costs of removing, reinstalling, and shipping defective products to CSC. CSC will return such products by surface carrier prepaid. This warranty shall not apply to any CSC products which have been subjected to modification, misuse, neglect, accidents of nature, or shipping damage. This warranty is in lieu of all other warranties, expressed or implied, including warranties of merchantability or fitness for a particular purpose. CSC is not liable for special, indirect, incidental, or consequential damages.

Products may not be returned without prior authorization. To obtain a Return Merchandise Authorization (RMA), contact CAMPBELL SCIENTIFIC (CANADA) CORP., at (780) 454-2505. An RMA number will be issued in order to facilitate Repair Personnel in identifying an instrument upon arrival. Please write this number clearly on the outside of the shipping container. Include description of symptoms and all pertinent details.

CAMPBELL SCIENTIFIC (CANADA) CORP. does not accept collect calls.

Non-warranty products returned for repair should be accompanied by a purchase order to cover repair costs.



CAMPBELL SCIENTIFIC
C A N A D A C O R P .

11564 - 149 street - edmonton - alberta - T5M 1W7
tel 780.454.2505 fax 780.454.2655

www.campbellsci.ca

PLEASE READ FIRST

About this manual

Please note that this manual was originally produced by Campbell Scientific Inc. (CSI) primarily for the US market. Some spellings, weights and measures may reflect this origin.

Some useful conversion factors:

Area: 1 in² (square inch) = 645 mm²

Length: 1 in. (inch) = 25.4 mm
1 ft (foot) = 304.8 mm
1 yard = 0.914 m
1 mile = 1.609 km

Mass: 1 oz. (ounce) = 28.35 g
1 lb (pound weight) = 0.454 kg

Pressure: 1 psi (lb/in²) = 68.95 mb

Volume: 1 US gallon = 3.785 litres

In addition, part ordering numbers may vary. For example, the CABLE5CBL is a CSI part number and known as a FIN5COND at Campbell Scientific Canada (CSC). CSC Technical Support will be pleased to assist with any questions.

COM320 Table of Contents

PDF viewers note: These page numbers refer to the printed version of this document. Use the Adobe Acrobat® bookmarks tab for links to specific sections.

1. Introduction	1
2. Specifications	2
3. Quick Start	2
4. System Components	11
4.1 COM320 Modem.....	11
4.2 Surge Suppressor	12
4.3 Voice Capable Dataloggers	12
4.4 Telephone	12
5. Datalogger Voice Programming	12
5.1 Features.....	13
5.1.1 Callback	13
5.1.1.1 Data Callback	13
5.1.1.2 Voice Callback	13
5.1.2 Voice Callin	13
5.1.3 Voice Storage Data	13
5.2 Voice Instructions.....	14
5.2.1 VoiceBeg / EndVoice	14
5.2.2 VoiceSpeak	14
5.2.3 VoiceKey	14
5.2.4 VoiceNumber	15
5.2.5 DialVoice	15
5.2.6 VoiceHangup	15
5.2.7 VoiceSetup.....	15
5.2.8 VoicePhrases.....	16
5.3 Data Callback	16
5.3.1 Example Data Callback Program	16
5.3.2 Data Callback Instructions	17
5.4 Answer in Data Mode.....	18
5.5 LoggerNet.....	18
6. Hardware Installation	19
6.1 Site Requirements.....	19
6.2 Powering the COM320 Modem.....	21
6.3 Grounding the COM320 System	21
6.4 Telephone Service	22
6.5 Connecting to a Surge Protector	23

7. Troubleshooting COM320 Voice Systems24
 7.1 No Communications 24
 7.2 Communications Problems 25

Appendices

A. IC Information A-1

B. Updating and Configuring the COM320 B-1
 B.1 Removing the Cover to Access the USB Port B-1
 B.2 COM320 USB Communications Cable..... B-1
 B.3 COM320 Driver Installation B-1
 B.4 Downloading a New Operating System to the COM320 B-4
 B.5 Changing COM320 Settings B-5
 B.6 Retrieving a Vocabulary List B-7

C. CS I/O 9 Pin Serial Port C-1

D. COM320 Word List D-1
 D.1 COM320 Word List – Alphabetical Order..... D-1

List of Figures

1. COM320 Voice Synthesizer Modem 1
2. COM320 Hardware Connection Using Standard RJ11 Phone Jack 20
3. COM320 / CR1000 Using Surge Protection Device..... 21
4. COM320 Grounding and Alternate 12VDC Power 22
5. Top View of Surge Suppressor Wiring..... 23
6. Side View of Surge Suppressor Wiring 24
B-1. Send OS Screen in Device Configuration..... B-5
B-2. Device Configuration Screen..... B-6
B-3. Device Configuration Settings Editor B-7
C-1. COM320’s Male 9 Pin Connector C-1

List of Tables

C-1. Pin Description..... C-2

COM320 Voice Communications Modem

1. Introduction

The COM320 is a voice-synthesized modem that supports the CR800, CR850, CR1000, and CR3000 dataloggers. The COM320 allows the datalogger to announce over the telephone specific variable data, present state of flags and/or control ports, and the ability to toggle flags and/or control ports. Along with announcing information over the phone, the datalogger can also be programmed to call specific phone numbers with different messages when specific conditions are met.

Although the primary function of the COM320 is voice communications, the modem is also capable of *data* communications. In data mode the COM320 supports standard datalogger functions including program send, data collection, and data callback.

This manual provides information regarding COM320 specifications, installation, and operation. Quick Start (Section 3) presents an example CR1000 voice callback/callin program with descriptions of the code.

Section 6.3 explains how to make a good earth ground connection to maximize protection of the COM320 against lightning and electro-static discharge.



FIGURE 1. COM320 Voice Synthesizer Modem

2. Specifications

- Standards: V.92, K56Flex, V.90, V.34, V.32bis, V32, V23, V22bis, V22, V.21, B212, B103
- Registration:
FCC US: 3A4M508BSM2-T-W
IC 2377 A-SM2TW
TBR21
- Operating voltage: 12 VDC
- Current drain: 100 μ A quiescent; 35 mA active
- Operation: Full-duplex over standard analog phone lines
- Operating temperature: -25° to +50°C std, -40° to +85°C optional
- Dimensions: 6.5" x 1.0" x 2.6" (16.5 x 2.5 x 6.6 cm)
- Weight: 0.35 lbs (0.16 kg)

For information regarding the COM320 theory of operation refer to Appendix A of this manual.

3. Quick Start



This section presents Basic_Voice_2.cr1 an example voice callback/callin program written to demonstrate functions of the COM320. It can serve as a starting point from which to build an application program. Test the auto-disconnect capability as you customize the voice code and merge your measurement sections with the voice code.

To demo the example program, obtain the following items or their equivalent:

- 1) COM320 (COM320_OS.03 or later OS)
- 2) SC12 Cable
- 3) CR1000 datalogger
- 4) 3 inches of thermocouple wire
- 5) PS100 Power Supply
- 6) Phone modem for your PC
- 7) LED in series with 1000 Ohm resistor
- 8) Analog phone line

NOTE

The COM320 cannot interface with office digital phone lines. Connect the COM320 to analog phone lines only, such as a fax line.

You will also need:

- 1) Windows compatible PC with available COM port
- 2) LoggerNet 3.4.1 or later installed on PC.

The datalogger's voice code is created along with the measurement program using the CRBasic editor. It is recommended to finish and debug the voice portion of the program first, and then add the measurement code.

The example CR1000 voice callback/callin program that follows supports the following functions:

- Voice callin
- Voice callback
- Auto-disconnect
- Auto redial
- Alarm reset

The following steps show how to build a station to demo the example voice callback/callin program. The voice station can further serve to test/debug a custom voice program and merge it with an application program.

Step 1 – LoggerNet Setup

- 1) In LoggerNet Setup create the following device map



- 2) Configure ComPort and PhoneBase for your PC's phone modem.
- 3) Configure PhoneRemote to include the COM320's analog phone number followed by six commas and a 9.
- 4) Click on CR1000phone (renamed) and verify that the PakBus Address is 1.

Step 2 – Hardware Setup

- 1) Start with a CR1000 having factory settings. If unsure of settings, close LoggerNet, connect SC12 cable from PC ComPort to CR1000 RS-232 port, run Device Configuration Utility, set Serial Port to match the PC ComPort, Connect and click on the Factory Defaults button, Apply settings and Disconnect.
- 2) Turn off PS100 if it isn't already.
- 3) Connect CR1000 to PS100 (turned off).
- 4) Connect SC12 cable from COM320 to CR1000 CS I/O port.
- 5) Connect analog phone line to COM320.
- 6) Turn on PS100.
- 7) Connect prepared TC to CR1000's DIFF 7 analog input.
- 8) Connect LED with 1000 Ohm resistor connected to anode lead from C1 to G (resistor to C1).

Step 3 – Send BASIC_VOICE_2.CR1 to CR1000

- 1) Download BASIC_VOICE_2.CR1 from CSI web site under Support, Downloads, Program Examples, COM310 Examples to a folder on your hard drive.
- 2) From LoggerNet Toolbar run CRBasic editor and open BASIC_VOICE_2.CR1.
- 3) Change PHONE1 (a constant in SlowSequence near bottom of program) to your office phone number to be used for callback and Save and Compile the change.
- 4) You can change PHONE2, etc. to nearby phone numbers for testing or comment out those lines of code. NUMPHONES should equal the number of active phone numbers.
- 5) If the TC at DIFF 7 isn't Type T, change the program to match your TC type and Compile and Save.
- 6) Connect to CR1000phone and in Connect Screen, File Control send BASIC_VOICE_2.CR1 to CR1000phone.
- 7) Close File Control and Disconnect from CR1000phone.
- 8) Your CR1000 voice station is ready to demo.

Step 4 – Callin

- 1) Using a touch-tone phone, dial the number of the analog phone line connected to the COM320.
- 2) You should hear a ring or two, some faint clicking and then the voice announcements:

CURRENT STATION DATA
PRESS ONE TO HEAR THE BATTERY VOLTAGE
PRESS TWO TO HEAR THE DATALOGGER TEMPERATURE
PRESS THREE TO HEAR THE T C TEMPERATURE
PRESS STAR TO DISCONNECT

- 3) Pressing 1, 2, 3, or * should produce the result indicated.

Step 5 – Callback

- 1) Grip the end of the thermocouple to raise its temperature above 85F setting an alarm condition.
- 2) In a few seconds you should be able to detect the dial tones as a voice callback proceeds. The first phone number in the program should ring. Picking up the phone you should hear:

PRESS POUND TO RESET ALARM, PRESS STAR TO DISCONNECT

Pressing the # key you should hear:

C R ONE THOUSAND STATION
PRESS ONE TO HEAR A SENSOR VALUE

PRESS TWO TO HEAR OR TOGGLE PORT
PRESS THREE TO HEAR OR TOGGLE FLAG
PRESS STAR TO DISCONNECT

- 3) Navigate around in the menus to learn the program's capabilities:
 - a) Press 2 to access the Ports Menu.
 - b) Press 1 to read the logic state of Control Port 1.
 - c) Press # to toggle the logic state of Control Port 1 (C1's LED should turn on).
 - d) Press # again (C1's LED should turn off).
 - e) Press * to return to "C R ONE THOUSAND STATION" menu.
 - f) Press * to hang up.
- 4) Try hanging up the phone without pressing * (disorderly exit) and see if the modem automatically hangs up after a few seconds.
- 5) As you press the keys to navigate around in the menus you will find that occasionally you get an unexpected response. Phone connections are susceptible to noise pickup and signal attenuation. Depending on your particular phone equipment and the phone lines and equipment between you and the voice station, you may at times experience some of the following:
 - a) You press * and the voice station hangs up but doesn't say, "Goodbye."
 - b) A voice callback rings your phone but you pick up to silence

Certain phones are more of a problem due to low signal levels or switch bounce.
- 6) Helpful hints for pressing phone keys to control a voice station
 - a) Press a key firmly (but not too long).
 - b) Allow a second between key presses.
 - c) Press the same key again if getting an incorrect response.
 - d) If no response, try pressing the same key again or press the # key to recover.
 - e) If unresponsive, try rapidly pressing a series of five * keys to disconnect station.
 - f) Worst case, hang up and allow 6 minutes for the voice station to reset itself.

Following is the text of the BASIC_VOICE_2.CR1 example voice callback/callin program employing VoiceSetup(). The program should be available for download on CSI's website under Support/Downloads/Program Examples. Following the program is a description of its main sections.

```

' CR1000

' BASIC_VOICE_2.CR1

' Program employs VoiceSetup instruction available in OS CR1000.Std.12 and later

' 1st phone number is called if Diff 7 TC temperature > 85F
' Program continues to call callback phone number list until someone answers and presses # key
' resetting alarm.
' Callback phone numbers are in constants in the SlowSequence at the bottom of the program.

' Key Press Functions:
' # resets alarm condition or toggles port/flag
' 1,2,3,4,5,6,7,8 select certain menu items
' * returns one menu level (returns from subroutine) or disconnects
' 0 is not used in this program
' 9 should be avoided since it will trigger an attempt to connect to a modem

' Timeouts (for key presses and for the total on line time) are constants listed below
' and can be adjusted.

Public Value(3)
Alias Value(1) = BatteryV
Alias Value(2) = PTemp
Alias Value(3) = TCValue_F

Const KeyTimeout = 800           ' 8 second timeout waiting for key stroke before hangup
Const SecsOnLine = 360          ' 6 minutes On Line Timeout
Const STAR = 42                 ' The * key (STAR)
Const POUND = 35                ' The # key
Const HangupIfKeyTimeout = TRUE ' Will hangup if times out waiting for a key
Const RINGTIME = 20             ' Maximum time allowed for a phone to be picked up and #pressed

Public mykey As Long

' **** VOICE CODE executed when DL detects COM320 RING or when DialVoice() succeeds ****

Public CallingOut As Boolean     ' Detects whether we are calling out or calling in

' STAR (*) key will be used to return from subroutines and to disconnect if not in a subroutine

VoiceSetup (STAR,STAR,0,SecsOnLine,HangupIfKeyTimeout,CallingOut)

VoiceBeg
  If CallingOut Then             ' We are calling out triggered by DialVoice()
    Call CallOutVoice
  Else
    Call CallInVoice             ' We are calling in
  EndIf
EndVoice

```

```

' ***** Subroutines *****

' Called when calling in:
Sub CallInVoice
  Do
    VoiceSpeak ("CURRENT STATION DATA 50MS 50MS", 0)
    VoiceSpeak ("PRESS ONE TO HEAR THE BATTERY VOLTAGE 50MS", 0)
    VoiceSpeak ("PRESS TWO TO HEAR THE DATALOGGER TEMPERATURE 50MS", 0)
    VoiceSpeak ("PRESS THREE TO HEAR THE T C TEMPERATURE 50MS", 0)
    VoiceSpeak ("PRESS STAR TO DISCONNECT", 0)
    Select Case VoiceKey(keytimeout)
    Case 1
      VoiceSpeak ("THE BATTERY VOLTAGE IS" + Value(1) + "VOLTS", 1)
    Case 2
      VoiceSpeak ("THE REFERENCE IS" + Value(2) + "DEGREES", 1)
    Case 3
      VoiceSpeak ("THE AIR TEMPERATURE IS" + Value(3) + "DEGREES", 0)
    EndSelect
  Loop ' Until timeout or STAR
EndSub

' Called when calling out:
Public Alarm As Boolean, ArmAlarm As Boolean, ManualAlarm As Boolean

Sub CallOutVoice
  ' Dial # reset to reset alarm = 0
  Timer(1,Sec,2) ' Start timer
  Do
    VoiceSpeak("50MS PRESS POUND TO RESET ALARM 50MS PRESS STAR TO DISCONNECT", 0)
    mykey = VoiceKey(0)
    If Timer(1,Sec,4) >= RINGTIME Then ExitSub ' Max time to await pick up and # press
  Loop Until mykey = POUND
  ' Someone cleared the alarm, let them proceed and do other things
  Alarm = False
  Do ' Until timeout
    VoiceSpeak ("50MS C R ONE THOUSAND STATION 50MS 50MS", 0)
    VoiceSpeak ("PRESS ONE TO HEAR A SENSOR VALUE 50MS 50MS", 0)
    VoiceSpeak ("PRESS TWO TO HEAR OR TOGGLE PORT 50MS 50MS", 0)
    VoiceSpeak ("PRESS STAR TO DISCONNECT 50MS 50MS", 0)
    Select Case VoiceKey(KeyTimeout)
    Case 1
      Call SubKey1
    Case 2
      Call SubKey2
    Case 3
      Call SubKey3
    EndSelect
  Loop ' Until timeout
EndSub

```

```

' Monitors a value
Sub SubKey1
  Do
    VoiceSpeak ("50MS PRESS SENSOR NUMBER 50MS PRESS STAR TO RETURN", 0)
    mykey = VoiceKey (KeyTimeout)
    If mykey = 1 Then VoiceSpeak ("50MS THE BATTERY VOLTAGE IS" + Value(1) + "VOLTS", 1)
    If (mykey = 2) Then VoiceSpeak ("50MS THE REFERENCE IS" + Value(2) + "DEGREES", 1)
    If (mykey = 3) Then VoiceSpeak ("50MS THE T C IS" + Value(3) + "DEGREES", 1)
  Loop
  ' Sensor value loop
EndSub

' Read a port and possibly toggle
Sub SubKey2
  Do ' Until * or timeout
    Dim keybit,port As Long,state
    VoiceSpeak("50MS PRESS PORT NUMBER 50MS PRESS STAR TO RETURN", 0)
    port = VoiceKey(keyTimeout)
    If (port > 0) AND (port <= 8) Then
      keybit = 2^(port-1) ' Bit 0..7 is set in keybit. Keybit = 2^(port-1).
      Do
        ReadIO(state, &b11111111)
        VoiceSpeak("50MS C" + port + "IS",0)
        If state AND keybit Then
          VoiceSpeak("ON",0)
        Else
          VoiceSpeak("OFF",0)
        EndIf
        VoiceSpeak("50MS PRESS POUND TO TOGGLE 50MS PRESS STAR TO RETURN", 0)
        If VoiceKey(KeyTimeout) = POUND Then
          ReadIO (state,&b11111111)
          If state AND keybit Then
            state = state AND (NOT keybit)
          Else
            state = state OR keybit
          EndIf
          WriteIO(&b11111111,state) ' Toggle control port
        EndIf
      Loop
    EndIf
  Loop
EndSub

' Read a flag and possibly toggle
Sub SubKey3
  Const NUMBERFLAGS = 8
  Public Flags(NUMBERFLAGS)
  Do ' Until * or timeout
    VoiceSpeak("50MS PRESS FLAG NUMBER 50MS PRESS STAR TO RETURN", 0)
    mykey = VoiceKey(keyTimeout)
    If (mykey > 0) AND (mykey <= NUMBERFLAGS) Then
      Do
        VoiceSpeak("50MS FLAG" + mykey + "IS",0)
      Loop
    EndIf
  Loop
EndSub

```



```

    ElseIf (TCvalue_F > 85 AND ArmAlarm) OR ManualAlarm = TRUE Then
        ManualAlarm = False
        Alarm = TRUE'
        Do
            For i = 1 To NUMPHONES
                ' Call these numbers until the alarm is cleared
                If Alarm Then DialVoice(phones(i)) ' Calls only if alarm is set
            Next i
            If Alarm Then Delay(1,1,min)
        Loop Until Alarm = FALSE
        ArmAlarm = False
    EndIf
Loop

EndProg

```

Example Program Description

NOTE Bold text indicates a CRBasic instruction. Italic text indicates a subroutine.

Basic_Voice_2.cr1 has five main sections:

1. **VoiceSetup()** - handles auto-disconnect.
2. **Voice Beg / EndVoice** - routes execution to callin or callout subroutines.
3. *CallInVoice* Subroutine - executes when **VoiceBeg** detects a callin
4. *CallOutVoice* Subroutine - executes when **VoiceBeg** detects a dial-up. It looks for a pound (#) key to reset “alarm” variable to false.
5. *SlowSequence* - continually looks for the “alarm” variable to be true, which if it is, it dials a list of phone numbers until “alarm” is no longer true. It signals **Voice Beg** when a callout dial-up is in progress.

VoiceSetup()

The **VoiceSetup** instruction is used to control the hang up of the COM320 voice modem. It controls which key is used to exit a subroutine and which is used to continue to the next **VoiceKey** instruction. It also determines how long the COM320 can be ‘off hook’ before the datalogger automatically hangs it up (auto-disconnect). And it controls whether or not the modem hangs up after a **VoiceKey** instruction timeout. The “Callout” parameter indicates that the modem has received a ‘call in’ or has dialed a ‘call out.’

WARNING

The **VoiceSetup SecsOnLine** setting is important as it hangs up (auto-disconnects) the modem in case someone hangs up the phone or leaves the phone off-hook without pressing star keys for an orderly “good-bye” disconnect. Test the entire program in this regard before deployment to avoid possible lengthy off-hook states disallowing incoming calls, running up a phone bill and draining the station power supply.

Voice Beg / EndVoice

At call in, the **VoiceBeg / EndVoice** instruction pair enclose the code that is executed when the datalogger detects a ring from the COM320.

CallInVoice Subroutine

This subroutine contains the code pointed to by **VoiceBeg / EndVoice** that is to execute after a call in occurs. It consists mainly of **VoiceSpeak** menu announcements followed by a **VoiceKey** instruction prompting caller input and a **Select Case** statement choosing the program’s responses to various caller key presses.

CallOutVoice Subroutine

The *CallOutVoice* subroutine contains the code that is to execute when **VoiceBeg / EndVoice** detects that a call out phone number has been dialed. It prompts a responding party to press the # key after which it announces the menu selections to hear: battery voltage, panel temperature, or thermocouple temperature (SubKey1); datalogger port status of C1 - C8 (SubKey2); or datalogger flag status of F(1) - F(8) (SubKey3). The state of the ports and flags can be toggled as well as heard.

SlowSequence

Contains code that continually executes looking for the Diff 7 thermocouple to exceed 85°F in which case the variable “alarm” is set to “True” and a call out (callback) is initiated. It dials the first phone number on the list. If no answer, after 20 seconds the second number is dialed. The list of phone numbers is dialed repeatedly until someone picks up and presses the # key (monitored by the *CallOutVoice* subroutine) which resets “alarm” to False and allows the responding party to proceed into the *CallOutVoice* menus.

4. System Components

4.1 COM320 Modem

Connecting a COM320 voice modem to a datalogger provides all COM220 supported functions plus the following:

- Voice retrieval of data (user or datalogger initiated)
- Reading/Toggling of datalogger control ports
- Reading/Toggling of program Flags

The COM320 ships with an SC12 cable (9-pin to 9-pin) for connecting between the modem CS I/O port and datalogger CS I/O port.

NOTE The COM320's communication port is designed to function with a Campbell Scientific CS I/O port. This is not an RS-232 port. See Appendix E for the CS I/O port description.

4.2 Surge Suppressor

If the phone company does not provide surge protection at the datalogger site, you will need to install some. CSI offers surge protectors in two forms. Item # 6362 is a surge protector with environmental enclosure mounting hardware. Item # 4330 is the surge protector with no mounting hardware (see Section 6.5).

4.3 Voice Capable Dataloggers

The COM320 is compatible only with the CR800, CR850, CR1000, and CR3000 dataloggers. They must have an operating system equal to, or greater than, the following: CR800/CR850 version 7, CR1000 version 16 and CR3000 version 9. It is not compatible with the CR200-series, CR5000, CR7, CR9000X, or any of our retired dataloggers.

The COM320 supports such functions as program send, data collection, clock check, voice callback, voice calling, and data callback.

The modem also supports concurrent communications. Dataloggers with multiple peripherals (COM320, RF450, RF401, MD485, NL115, CR1000KD, and SC32B) can communicate simultaneously via those peripherals.

4.4 Telephone

A touch-tone phone is normally used to call the COM320 modem. A rotary phone will work if the programmed voice announcements do not require you to navigate through the COM320's menu system.

NOTE The COM320 must connect to an analog phone line. Some office environment PBX phone lines are digital and don't interface to an analog modem such as the COM320. Of course, any phone may be used to call in to or receive callbacks from the COM320. A touch-tone phone is necessary for input.

5. Datalogger Voice Programming

The voice code for the datalogger is integrated with the main program. It is probably advantageous to write your custom voice program and debug it before adding the measurement part. The example voice callback/callin program in Quick Start can provide a starting point for your program.

5.1 Features

The voice instructions listed in 5.2 are combined with standard CRBasic instructions to create the code needed for telephone answering, dialing, voicing word strings, voicing data, receiving key presses from the remote phone, and acting upon those key presses.

5.1.1 Callback

Callback is the ability of a datalogger/COM320 station to initiate a phone call 'back' to a PC running LoggerNet (data mode) or to a telephone (voice mode). Data callback and voice callback code can be included in the same program. See example CR1000 voice callback/callin program for details.

5.1.1.1 Data Callback

A station can be programmed to do a data callback in the event specified conditions are met to a PC (with phone modem) running LoggerNet. Data callback causes LoggerNet to collect datalogger data marked for collection. You must enable Callback (sometimes in two places) in LoggerNet Setup.

The datalogger program uses a SendVariables instruction to effect a data callback (see example data callback program below). No callback ID is used.

5.1.1.2 Voice Callback

The COM320 gives you the ability to do *voice* callbacks. You can program a station to call one or more telephone numbers and announce an alarm message when conditions you specify are met. You can input multiple phone numbers to increase the probability that someone will receive the message.

Dataloggers accomplish voice callback with a combination of VoiceSetup, VoiceKey, VoiceSpeak, and DialVoice instructions (see example voice callback/callin program).

5.1.2 Voice Callin

Callin is the ability of a station to accept a phone call and announce words and data and, possibly, accept menu key presses. All voice capable dataloggers support callin. The dataloggers require that callin code be added to the program (see example voice callback/callin program in Quick Start).

5.1.3 Voice Storage Data

The COM320 recites data stored in *variables*. You can also recite data stored in tables by setting a variable equal to `Tablename.FieldName` (fieldname index, records back). You can then get a specific field from the data table (for more information see CR1000 section Program Access to Data Tables).

The VoiceSpeak code might look like this:

```
TC_1 = Public.AirTemp(1,1)
```

```
VoiceSpeak ("THE AIR TEMPERATURE WAS" + TC_1 + "DEGREES", 0)
```

5.2 Voice Instructions

The Quick Start example voice callback/callin program "BASIC_VOICE_2.CR1" provides a starting point from which to build the features you want.

Patterned after the example program in Quick Start, voice instructions can be combined in a variety of ways to provide phone access to datalogger data and for control of datalogger flags/output control ports.

5.2.1 VoiceBeg / EndVoice

This instruction pair contains the code executed when the datalogger detects a RING signal from the COM320 (a call in). It is placed in the declarations portion of the program before the BeginProg instruction. The EndVoice instruction hangs up the modem. So, VoiceHangup is not required unless you want to hang up the modem under certain condition(s) prior to the execution of the EndVoice instruction.

The VoiceKey instruction is also used to add a delay before the EndVoice instruction is executed so that the datalogger will not end the VoiceSpeak command before the spoken message is completed.

5.2.2 VoiceSpeak

The VoiceSpeak() instruction defines the string spoken by the voice modem. The string is comprised of concatenated words and string variables. To ensure coded words are valid, CRBasic checks them against the voice.txt file, which mirrors the word list internal to the COM320. Voice.txt resides in the "C:\CAMPBELLSCILIB\COMPILER" folder. To use VoiceSpeak(), select it from the instruction list in CRBasic Editor and click **Insert**. CRBasic Editor brings up a list of available words. Words can be inserted in any order. Words are enclosed with quotes and variables are concatenated with words using a plus sign. For example, "50MS THE BATTERY VOLTAGE IS" + Value(1) + "VOLTS" is a valid string. The word "50MS" inserts a 50 millisecond pause during the announcement. 50MS can be inserted multiple times in series.

5.2.3 VoiceKey

The VoiceKey instruction is used to add a delay before the EndVoice instruction is executed so that the datalogger does not end the VoiceSpeak command before the announcement is finished.

The VoiceKey instruction's timeout parameter is used to add a delay (in 0.01 seconds) before EndVoice or Loop is executed. Multiple VoiceKey instructions placed before an EndVoice or Loop instruction increase the delay. The VoiceKey timeout provides silent time for a user to respond to the announced menu; however, the user can respond by pressing a key in the middle of an announcement.

If doing concurrent communications (via multiple communication peripherals) with your datalogger it is recommended that the VoiceKey timeout be extended to over 5 seconds.

VoiceSetup's UseTimeout parameter determines whether or not the datalogger will hang up the COM320 after the timeout in the VoiceKey instruction expires.

5.2.4 VoiceNumber

The VoiceNumber instruction returns the accumulated touch tone digits that are received prior to the receipt of a # or * key. The example voice callback/callin program uses no VoiceNumber instructions; however, this instruction may be useful for phone transfer of long numbers such as for passwords, etc.

5.2.5 DialVoice

The DialVoice instruction is used to define the dialing string for a COM320 voice modem, usually for voice callback. If the DialVoice instruction is set equal to a variable, a True will be returned if the communication attempt was successful or a False will be returned if it failed. VoiceHangup is used after a communication attempt to hang up the voice modem. The DialString is the telephone number and any other codes used to dial the modem. The DialString can be a variable. A comma in the DialString inserts a 2 second pause.

5.2.6 VoiceHangup

The VoiceHangup instruction is used most often with the DialVoice instruction to hang up the modem after communication. The VoiceHangup instruction is not needed if the voice commands are enclosed within the VoiceBeg / EndVoice instructions.

5.2.7 VoiceSetup

The VoiceSetup instruction controls the hang up of the COM320 voice modem. It also allows you to specify certain handset key functions.

The HangUpKey parameter specifies the key that, when pressed, will disconnect the COM320.

The ExitSubKey parameter specifies the key that will exit a subroutine if the datalogger is running one. The ContinueKey parameter specifies the key that will begin announcing the next VoiceSpeak phrase.

The SecsOnLine parameter specifies the maximum number of seconds that the COM320 will be off-hook before it is hung up by the datalogger.

The UseTimeout parameter determines whether or not the datalogger will hang up the COM320 after the timeout in the VoiceKey instruction expires. If this parameter is set to True, the timeout will be used. If False, the timeout will not be used.

The CallOut parameter is a Boolean value that indicates the COM320 mode. When the value returned in this parameter is True the datalogger has called out. When the value is False the datalogger has received an incoming call.

If the same ASCII character is used for HangUpKey and ExitSubKey, the datalogger will exit a subroutine if it is in one, otherwise, it will hang up the COM320. When the specified ContinueKey is pressed, the COM320 will skip the current VoiceSpeak string and move to the next one. If any other key is pressed, the COM320 will skip to the next group of VoiceSpeak instructions.

5.2.8 VoicePhrases

The VoicePhrases instruction is used to provide a list of phrases for a VoiceSpeak instruction. This instruction allows the VoiceSpeak instruction to output a string from a list of several strings, depending upon some condition in the program.

5.3 Data Callback

The COM320 can be put into data mode to accomplish data callback, instructing LoggerNet to do a collection of datalogger data.

5.3.1 Example Data Callback Program

The following program (downloadable from CSI web site under Support/Download/Program Examples) does data callbacks to the phone number associated with the DialModem instruction whenever the TC temperature exceeds 85°F. To complete the system, provide a PC running LoggerNet with a phone modem connected to the phone line dialed.

```
' CR1000 Series Datalogger

' BASIC_DATA_CLBK_1.CR1

' Program description: Does a DATA CALLBACK via COM320 when DIFF 7 TC temp > 85F

' LoggerNet Map:
' ComPort
' PhoneBase
' PhoneRemote
' PakBusPort
' CR1000 (PakBus Address matches remote DL)

' Use Type T thermocouple or change TCDiff instruction accordingly

Public batt_volt, Result
Public PTemp, TCvalue_F, dummy
Dim DialSuccess

DataTable (TestA,1,1000)
DataInterval (0,0,Sec,10)
Sample (1,PTemp,FP2)
Sample (1,TCvalue_F,FP2)
Sample (1,batt_volt,FP2)
Sample (1,DialSuccess,FP2)
Sample (1,Result,FP2)
EndTable

DataTable (TestB,1,1000)
DataInterval (0,0,Sec,10)
Sample (1,PTemp,IIEEE4)
Sample (1,TCvalue_F,IIEEE4)
Average (1,TCvalue_F,IIEEE4,False)
Sample (1,batt_volt,FP2)
```

```

Sample (1,DialSuccess,FP2)
Sample (1,Result,FP2)
EndTable

DialSequence (4094)
  DialSuccess = DialModem (COM320, 9600,"1112223333", "") 'Phone number to call
EndDialSequence (DialSuccess)

BeginProg
  Scan (30,Sec,0,0)

  PanelTemp (PTemp,250)
  Battery (Batt_volt)
  dummy = 0

  TCDiff (TCvalue_F,1,mV2_5C,7,TypeT,PTemp,True ,0,250,1.8,32)

  If TCvalue_F > 85 then
    SendVariables (Result,COM320,4094,4094,0000,2500,"Public","Callback",dummy,1)
    Delay (1,15,Sec) 'Prevents too soon callback
  Endif

  CallTable TestA
  CallTable TestB

  NextScan
EndProg

```

In the above data callback program, the phone number is dialed in the DialSequence/EndDialSequence using the DialModem instruction. Any needed re-dials are handled by EndDialSequence (DialSuccess).

LoggerNet recognizes the incoming call as a data callback by the arrival of the “Public” and “Callback” strings sent by the SendVariables instruction in the Table and Field parameters (visible in low-level log for ComPort). Callback must be enabled in both the station and the ComPort screens.

The 25 second SendVariables timeout (2500 hundredths of a sec) allows the slow phone connection time to build.

The program should be available for download from our website under Support/Downloads/Program Examples.

5.3.2 Data Callback Instructions

The following instructions are used to program a data callback.

DialSequence/EndDialSequence

The DialSequence/EndDialSequence instructions are used to define the code necessary to route packets to a PakBus datalogger. Any time an instruction (SendVariables) in the main program requires that communication be made

with the remote PakBus device identified by the PakBusAddr parameter (LoggerNet server with PakBus address = 4094), the DialSequence code for that datalogger will be executed.

DialModem

The DialModem instruction is used to send a modem dial string out one of the datalogger's ports. DialModem can be used within DialSequence / EndDialSequence to specify a communication route to be used for a PakBus device.

The ResponseString is used to specify the response code expected back from the modem when a connection is made. When a null string is entered (""), the default is "1"+ CHR(13).

SendVariables

The SendVariables instruction is used to send value(s) from a variable or variable array to a data table in a destination PakBus device.

In the example data callback program, the variable “dummy” is sent to LoggerNet as a signal for LoggerNet to begin collection of the datalogger.

5.4 Answer in Data Mode

In most applications the COM320 will answer with voice prompts and phrases. If a phone modem was used in making the call, in order to establish a data connection, a series of commas followed by a “9” would be appended to the dialed phone number to switch the COM320 into a data mode.

Some applications may require the COM320 to answer in a data mode without the intervention of sending the “9”. This can be done via datalogger control by having a “#9” as the last or only word in a VoiceSpeak instruction. Example: VoiceSpeak(“#9”,0).

You can also force the modem to hang-up by using the word “#HANGUP” as the last or only word in the VoiceSpeak instruction.

5.5 LoggerNet

By default the COM320 operates in *voice* mode, enabling you to call a station and hear voice announcements or enabling the station to do a callback to you and announce an alarm. The COM320 also has the ability to function in *data* mode. In data mode, the COM320 supports data collection and other standard LoggerNet functions.

You can set up LoggerNet to call and perform scheduled collections of storage data or you can program the datalogger to do callbacks under the conditions you specify at which time LoggerNet will collect the data.

For scheduled (or manual) collection you change the COM320 to *data* mode by including six commas and a “9” in LoggerNet’s dial script in the Setup Screen’s Hardware Tab for PhoneRemote.

For callback collection, the datalogger's DialSequence instruction changes the COM320 from default voice mode to data mode.

The commas create a delay so that the "9" is received by the COM320 during the voice announcement. When the COM320 detects the "9" it disables *voice* communications and enables data mode for the remainder of that connection.

For example, in LoggerNet, if the phone number is "555-4321" then in order to call the COM320 and enable data mode the dial script becomes:

"555-4321,,,,,,9"

In LoggerNet a comma represents a 2 second delay. You may need to adjust the number of commas so that the "9" occurs during the voice announcement, depending upon the length of time required to establish the connection with the modem. The COM320 must be speaking when the "9" is sent.

6. Hardware Installation

6.1 Site Requirements

NOTE

Connection to telephone company provided COIN service (Central Office Implemented systems) is prohibited. Connection to party line service is subject to state tariffs.

The COM320 is compatible with standard (analog) telephone lines. It connects to the telephone line by means of a USOC RJ11C jack (standard modular telephone jack). Connect the cable from the telephone RJ11C jack to the modem as shown in Figure 2.

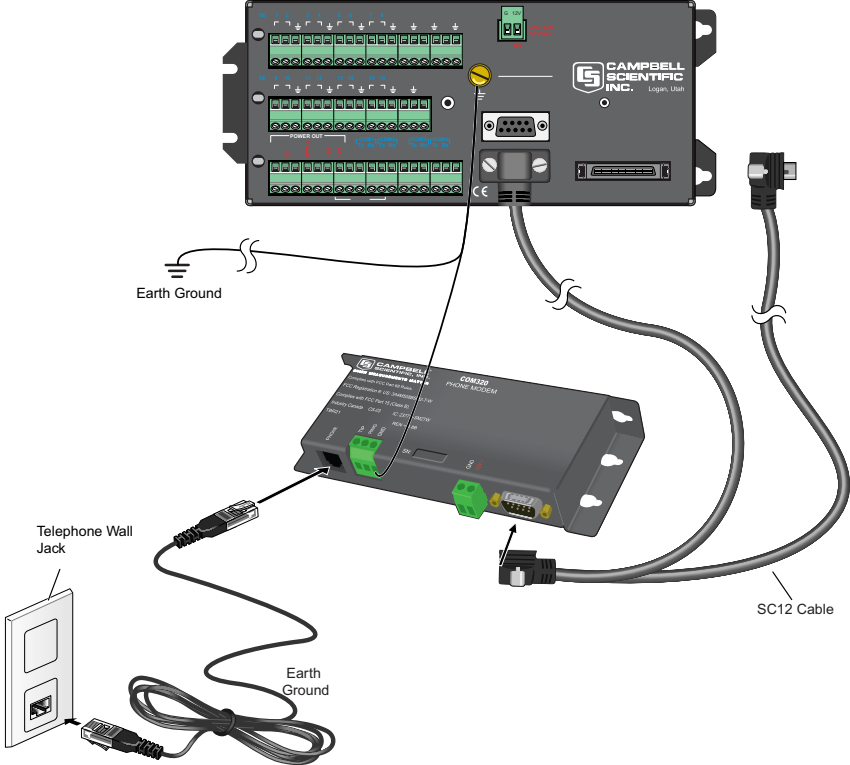


FIGURE 2. COM320 Hardware Connection Using Standard RJ11 Phone Jack

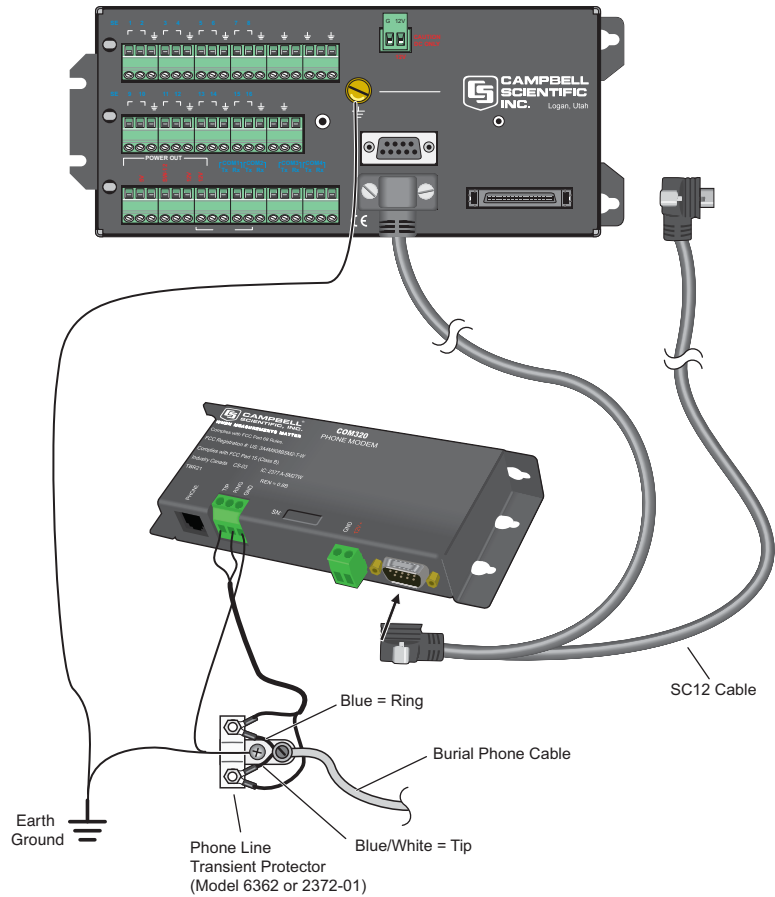


FIGURE 3. COM320 / CR1000 Using Surge Protection Device (where there's no available Standard RJ11 Connection)

6.2 Powering the COM320 Modem

The datalogger provides 12 VDC on the CS I/O connector's pin 8 for powering peripherals such as the COM320.

6.3 Grounding the COM320 System

Connect the green 14 AWG grounding wire (provided with the COM320) to the GND terminal on the COM320 and to the station enclosure's earth ground connection. It is important that you connect the COM320 and datalogger directly to a high quality earth ground. Read the datalogger manual section on GROUNDING for details on creating such an earth ground.

WARNING

A quality EARTH GROUND connection to the COM320 and datalogger maximizes protection against electrostatic discharge! Follow carefully the EARTH GROUND scheme in Figure 4. The COM320 employs spark gaps on the phone lines; however, they will be ineffective without quality earth grounding.

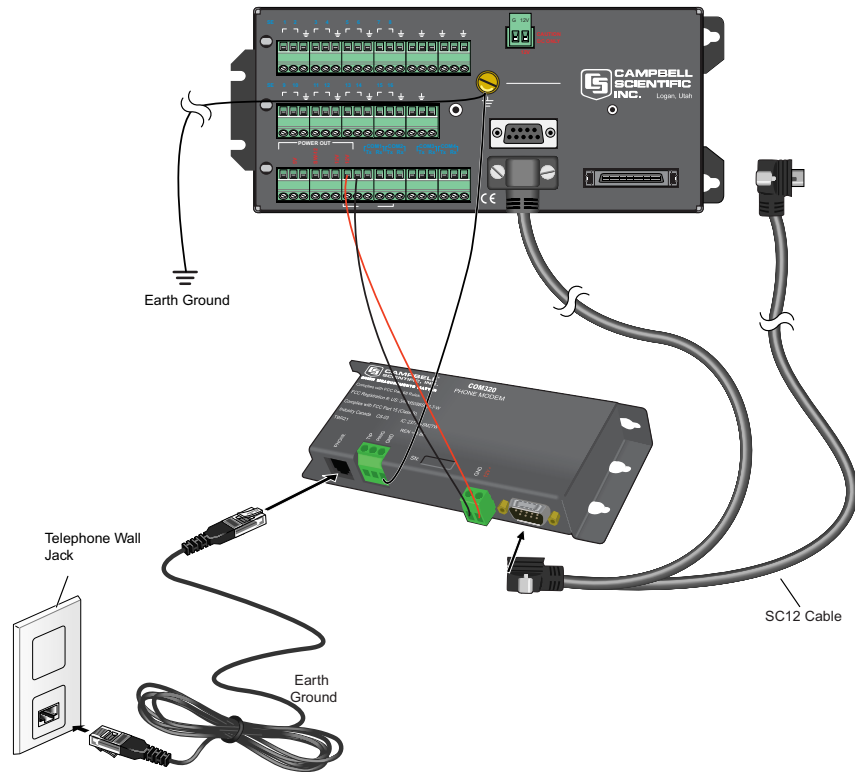


FIGURE 4. COM320 Grounding and Alternate 12VDC Power

6.4 Telephone Service

Telephone companies occasionally make changes in their equipment, operations, or procedures. If you have any questions about your telephone line, such as how many pieces of equipment you can connect to it, the telephone company should be able to furnish this information upon request. If the telephone company requests information from you concerning the equipment that you have connected to your telephone line, the COM320 label shows its FCC registration number and ringer equivalence number (REN). COM320 information pertaining to the FCC and Industry Canada is available in Appendices B and C.

If any of your telephone equipment is malfunctioning, you should remove it immediately from the telephone line as it may damage the telephone network.

If the telephone company notices a problem from their end, they may temporarily discontinue service. They should notify you in advance of disconnection and give you opportunity to correct the problem. If not feasible, they should notify you as soon as possible.

NOTE

If the local phone company does not provide phone-line surge protection, a Campbell Scientific surge suppressor should be used. Refer to Section 6.5 for more information.

6.5 Connecting to a Surge Protector

Campbell Scientific offers two surge protectors (CSI model 4330 and CSI model 6362). The 4330 and 6362 are essentially the same, except the 6362 has hardware for mounting to an enclosure backplate.

NOTE

The 4330 is also known as the 2374-01.

The 4330 and 6362 have a protector element for each line that consists of a heavy-duty-rated, two-element gas tube, an external backup gap assembly, and a switch-grade shorting mechanism. The gas tubes (tip and ring) are sealed in a fire-resistant plastic body. DC Breakdown @ 100 V/sec is 300 to 500 volts; DC extinguishing @ 52 V, 135 V, and 150 V is less than 150 milliseconds.

Figures 5 and 6 show the wiring for connecting the surge suppressor. Color coding of wires may vary. The important consideration is to follow TIP all the way through and RING all the way through. Getting wires crossed typically does not damage anything. The phone line just will not work until the wires are straightened out.

CAUTION

Phone wires are live, typically with low voltage (30-50 Vdc). While not harmful in most situations, Campbell Scientific recommends installing the surge protector in dry weather only by technicians with a healthy heart.

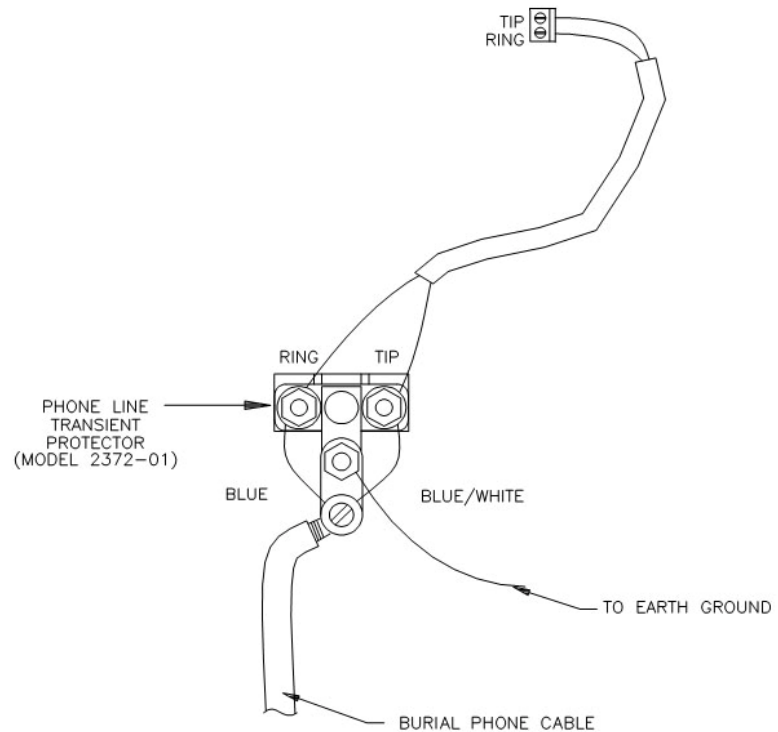


FIGURE 5. Top View of Surge Suppressor Wiring

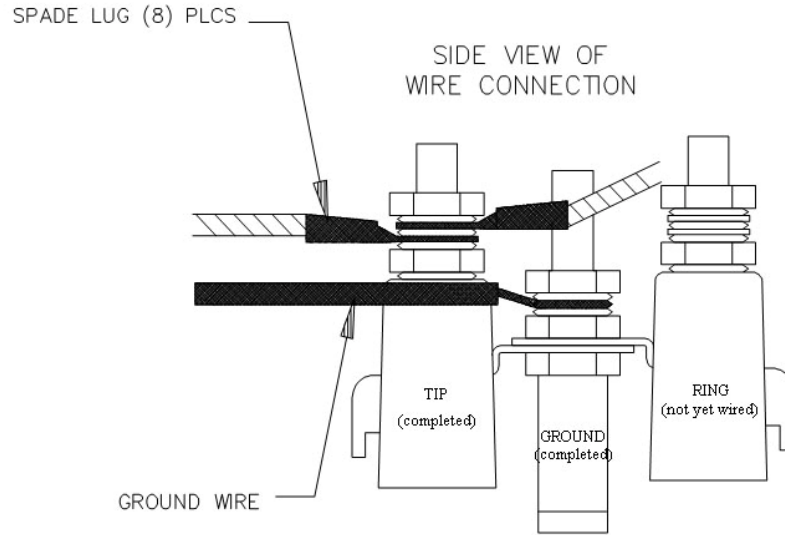


FIGURE 6. Side View of Surge Suppressor Wiring

7. Troubleshooting COM320 Voice Systems

Following are some possible reasons for your COM320 system not working or not working properly.

7.1 No Communications

Voice Mode — No voice announcements when you call the station

- 1) The COM320 is connected to a digital rather than an analog phone line.
- 2) The COM320 configuration was changed from its default factory settings (see Appendix D).

Data Mode — Can't connect to the station with LoggerNet software.

- 1) No commas and/or "9" added to the dial string in LoggerNet to temporarily put the COM320 into *data* mode.
- 2) The "9" is being dialed before the COM320 'picks up' and voices the announcement (not enough commas).
- 3) No phone number in the LoggerNet dial string.
- 4) COM320 is connected to a digital rather than an analog phone line.
- 5) LoggerNet Setup configured for the wrong PC modem.
- 6) LoggerNet configured for a baud rate the station cannot handle (try 9600).
- 7) COM320 configuration was changed from its default factory settings (see Appendix D).

7.2 Communications Problems

Voice Mode

- 1) Can't get beyond the initial voice announcement
 - a) The security code was not received. Try pressing # again, then xxx# again (where xxx = modem security code).
- 2) Pressing handset keys sometimes fails to produce the correct response.
 - a) Handset keys not being pressed long enough.
 - b) Key presses (especially # #) were not spaced far enough apart and the station is waiting for the last key (#).
 - c) Phone line introducing excessive noise or signal attenuation.
 - d) Handset introducing excessive noise or producing too low signal levels.
- 3) Station has become unresponsive (try the following in the order given).
 - a) Press # which will usually announce the current menu again.
 - b) Press five or more * (star) keys in rapid succession to recover.
 - c) Allow station to time out and disconnect (usually 15 – 40 sec, rarely 5 min), then call again.
- 4) Volume levels vary.

This is normal due to the PCM voice encoding compression scheme. Sometimes the modem will negotiate a higher volume for a given connection.

Appendix A. IC Information

NOTE Industry Canada (IC) was formerly known as DOC.

CP-01, Issue 8, Part I Section 14.1

“NOTICE: The Industry Canada label identifies certified equipment. This certification means that the equipment meets certain telecommunications network protective, operational and safety requirements as prescribed in the appropriate Terminal Equipment Technical Requirements document(s). The Department does not guarantee the equipment will operate to the user’s satisfaction.

“Before installing this equipment, users should ensure that it is permissible to be connected to the facilities of the local telecommunications company. The equipment must also be installed using an acceptable method of connection. The customer should be aware that compliance with the above conditions may not prevent degradation of service in some situations.

“Repairs to certified equipment should be coordinated by a representative designated by the supplier. Any repairs or alterations made by the user to this equipment, or equipment malfunctions, may give the telecommunications company cause to request the user to disconnect the equipment.

“Users should ensure for their own protection that the electrical ground connections of the power utility, telephone lines and internal metallic water pipe system, if present, are connected together. This precaution may be particularly important in rural areas.

CAUTION Users should not attempt to make such connections themselves, but should contact the appropriate electric inspection authority, or electrician, as appropriate.”

CP-01, Issue 8, Part I Section 14.2

“NOTICE: The Ringer Equivalence Number (REN) assigned to each terminal device provides an indication of the maximum number of terminals allowed to be connected to a telephone interface. The termination on an interface may consist of any combination of devices subject only to the requirement that the sum of the Ringer Equivalence Numbers of all the devices does not exceed 5.”

Appendix B. Updating and Configuring the COM320

The COM320 has an internal USB port for connecting the mode to a computer. Connection to a computer is required to install the drivers, download an operating system, change COM320 settings, and retrieve a vocabulary list.

NOTE The COM320's case must be removed to access the USB port (see Section B.1).

B.1 Removing the Cover to Access the USB Port

- 1) Use a Philips screwdriver to remove the five screws on the sides of the COM320.
- 2) Lift off the case.

B.2 COM320 USB Communications Cable

The COM320 uses a USB Type-A Male to Type-B Male cable (Campbell Scientific #17648) for updating firmware, vocabulary and configuration. This is a common USB cable used with USB connected printers and scanners.

B.3 COM320 Driver Installation

If this is the first time a COM320 has been plugged into your computer, it will be necessary to install the drivers to enable communication with the COM320. The driver is available from the www.campbellsci.com/download (under "View by Download" select COM320 USB Driver). Assuming that you have already downloaded the driver to your computer, this procedure should walk you through the path of installing the driver on Windows XP. In order to install this driver, follow this procedure:

- 1) Remove the cover of the COM320 to access the USB port (see Section B.1).
- 2) Connect a USB cable between the COM320's USB port and one of your computer's USB ports.
- 3) Power the modem by connecting the modem's green 12V and G terminals to a 12 Vdc power source or by connecting the modem to the CS I/O port of a datalogger.

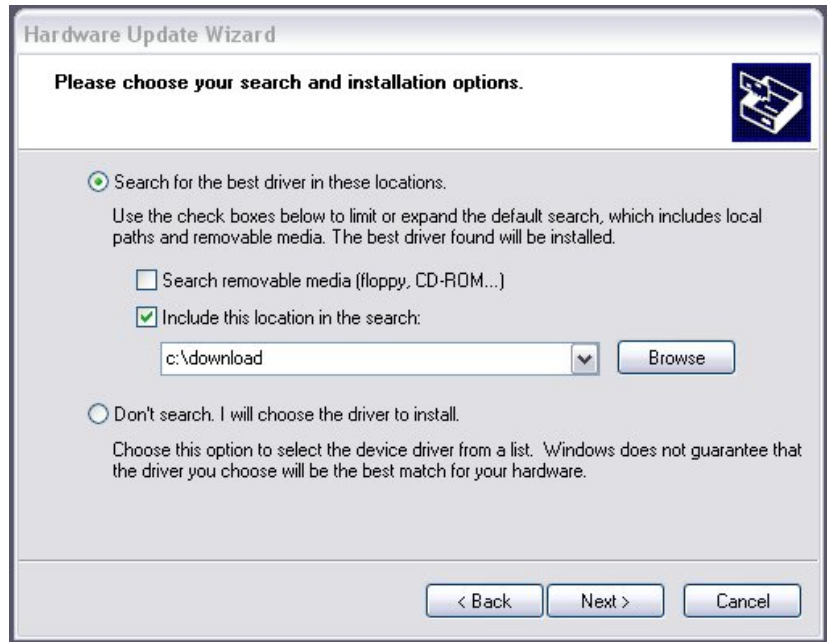
- 4) After some delay, your computer should show a dialog similar to that shown below. Since the driver is obtained from Campbell Scientific, you should select the option *No, not this time* in the dialog.



- 5) After pressing the **Next** button, you will need to specify that the driver be installed from a specific location as shown below:



- 6) In the next dialog, you will need to specify the location where the downloaded driver file was stored. In the example shown, the driver was stored in the `c:\download` directory.



- 7) You will get a warning from the operating system indicating that the driver is "unsigned". In order to continue with installation, you need to select the *Continue Anyway* button.



- 8) When the driver installation process has completed, the following final dialog should be shown:



B.4 Downloading a New Operating System to the COM320

To download a new operating system to the COM320, follow these steps:

- 1) You must remove the top cover of the modem to expose the USB port. This is done by first removing the five Phillips head screws on the sides of the COM320.
- 2) You must also provide a power source (+12VDC) for the modem. This can be done by applying power on the green 12V and G terminals on the device or plugging the modem into the CS I/O port of a datalogger.
- 3) Connect the COM320 USB port to one of the USB ports on your computer and wait for the computer operating system to load its device drivers. If this is the first time a COM320 has been plugged into your computer, you may need to install the device driver for the COM320. See B.2 for device driver installation.
- 4) Run Device Configuration Utility ver 1.12 or newer.
- 5) Select COM320 from the Device Configuration utility menu and select the *Send OS* tab at the top (Figure B-1).
- 6) Once the device drivers have been successfully loaded, you should be able to see the serial port name allocated for the modem in the *PC Serial Port* field when you click on the browse button.

- 7) Click the Start button.
- 8) In the resulting file open dialogue box that appears, select the file that should be sent as the modem's operating system.

CAUTION Do not attempt to load any operating system other than that designed for the COM320 modem.

- 9) The program should now send the operating system to the modem.

CAUTION Interrupting this process may corrupt the modem operating system.

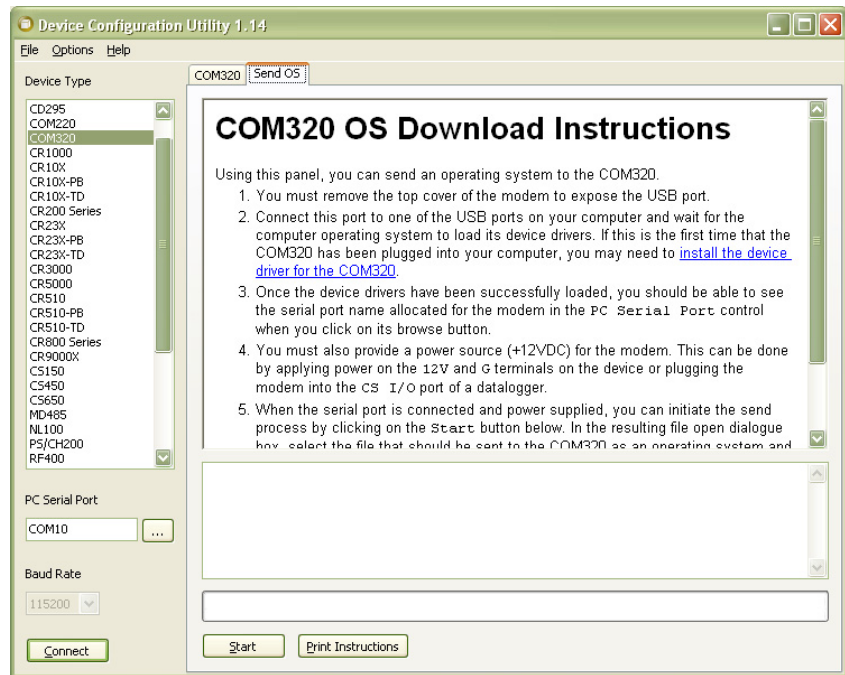


FIGURE B-1. Send OS Screen in Device Configuration

B.5 Changing COM320 Settings

There are two items that can be configured in the COM320, the number of rings before the COM320 answers and the country code. You will need the Campbell Scientific Device Configuration Utility ver 1.12 or newer and a USB Type-A male to Type-B male cable to change these settings.

- 1) You must remove the top cover of the modem to expose the USB port. This is done by first removing the five Phillips head screws on the sides of the COM320.

- 2) You must also provide a power source (+12VDC) for the modem. This can be done by applying power on the green 12V and G terminals on the device or plugging the modem into the CS I/O port of a datalogger.
- 3) Connect the COM320 USB port to one of the USB ports on your computer and wait for the computer operating system to load its device drivers. If this is the first time a COM320 has been plugged into your computer, you may need to install the device driver for the COM320. See B.3 for device driver installation.
- 4) Run Device Configuration Utility ver 1.12 or newer.
- 5) Select COM320 from the Device Configuration utility menu and select the *COM320* tab at the top (Figure B-2).
- 6) Once the device drivers have been successfully loaded, you should be able to see the serial port name allocated for the modem in the *PC Serial Port* field when you click on the browse button.



FIGURE B-2. Device Configuration Screen

- 7) Click on the Connect button to connect to the COM320 and enter the settings editor (Figure B-3).

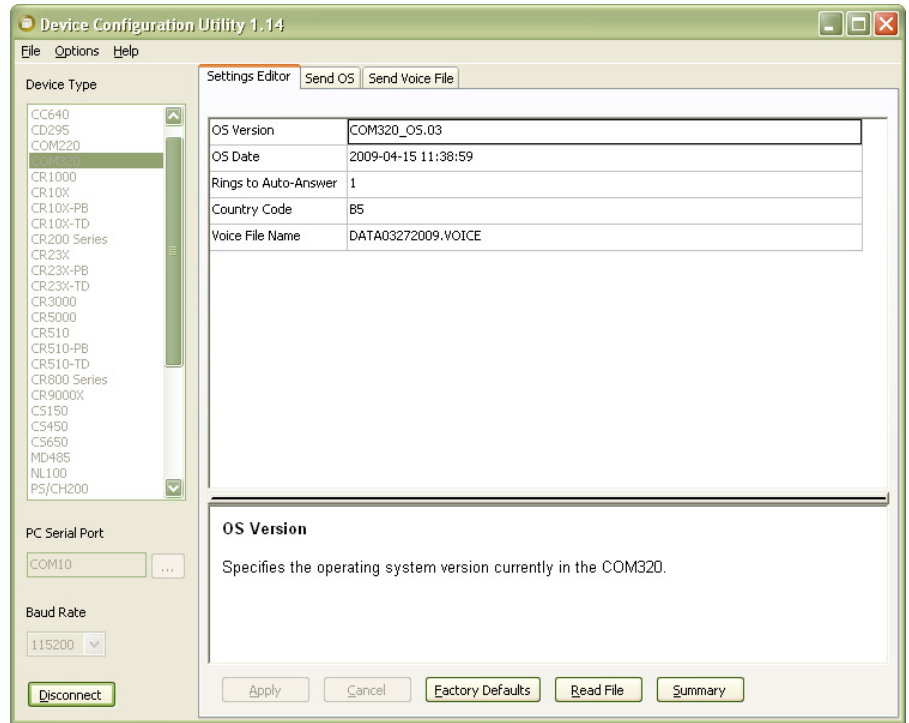


FIGURE B-3. Device Configuration Settings Editor

CAUTION

When doing datalogger to datalogger communications with the COM320, if more than six rings are specified, the datalogger may time out before the modem answers; communication will never be established! Be sure to try the set up locally before installing at a remote location.

B.6 Retrieving a Vocabulary List

In the case when you are unsure of the COM320's current vocabulary, a list of words can be retrieved from the modem. You will need a USB cable, the Device Configuration Utility or terminal program, a +12 volt power supply and the COM320 drivers installed on your computer as described in the section entitled COM320 driver installation instructions.

With the above requirements taken care of do the following:

- 1) Connect the USB cable between the computer and the COM320.
- 2) Apply +12 volts to the modem via the CS I/O port from a datalogger or the +12 volt and ground terminals.

- 3) Launch the Device Configuration Utility and select device type Unknown, the correct PC serial port connected to the COM320, a baud rate of 9600 and press the connect button.
- 4) By pressing the “V” key you should see a list of words scroll by in the Device Configuration Utility terminal window.

If you want to save this list to a file, select the Start Export button and enter a name for the file it will create. Now press the “V” key and wait until the words stop scrolling and press the End Export button to create the file. This new file is a complete vocabulary list from the COM320 voice modem.

Start with the CRBasic Editor version 3.1 you can select multiple vocabulary files from the VoiceSpeak vocabulary window if the file name begins with voice and ends with .txt (i.e. VoiceTestWords.txt). The file needs to be located in the directory where the CRBasic Editor looks for its compilers (default location is C:\Campbellsci\Lib\Compilers).

Appendix C. CS I/O 9 Pin Serial Port

NOTE The COM320's CS I/O port is not a standard RS-232 connection.

Pin Description

The COM320 modem connects to the datalogger using an SC12 cable connected to the datalogger's CS I/O port. The COM320's connector configuration is shown in Figure C-1. Table C-1 shows the I/O pin configuration, and gives a brief description of the function of each pin.

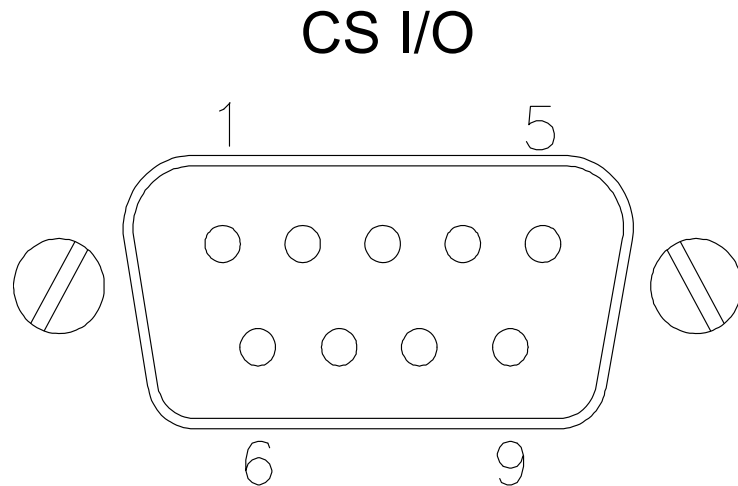


FIGURE C-1. COM320's Male 9 Pin Connector

TABLE C-1. Pin Description			
<p>ABR = Abbreviation for the function name. PIN = Pin number. O = Signal Out of the datalogger to a peripheral. I = Signal Into the datalogger from a peripheral.</p>			
PIN	ABR	I/O	Description
1	5V	I	5 VDC supply (not used for COM320).
2	SG		Signal Ground: Provides a power return for pin 1 (5V), and is used as a reference for voltage levels.
3	RING	O	Ring: Raised by the modem to put the datalogger in the telecommunications mode.
4	RXD	O	Receive Data: Serial data transmitted by the modem are transmitted on pin 4.
5	ME	I	Modem Enable: A logic high internally switches power to the modem. A logic low internally powers down the modem.
6	SDE	I	Synchronous Device Enable: A logic high disables communication with the modem, without removing power or changing the modem's mode.
8	TE	I	+12 VDC power supply.
9	TXD	I	Transmit Data: Serial data are transmitted from the datalogger to the modem on pin 9; logic low marking (0V) logic high spacing (5V) standard asynchronous ASCII, 8 data bits, no parity, 1 start bit, 1 stop bit, 300, 1200, 9600, 76,800 baud (user selectable).

Appendix D. COM320 Word List

D.1 COM320 Word List - Alphabetical Order

500MS	CALLS	E
50MS	CAMPBELL	E-T-O
A	CAN	E08'S
A-M	CANAL	EAST
ABOVE	CELSIUS	EASTERN
ACCUMULATE	CEMENT	EFFLUENT
ACKNOWLEDGE	CENTI	EIGHT
ACRE	CENTRAL	EIGHTEEN
ADDITION	CHECK	EIGHTY
ADDITIONAL	CHILL	ELECTRON
AGAIN	CHILLER	ELEVATION
AGO	CHLORIDE	ELEVEN
AIR	CHLORINE	EMPTIED
ALARM	CLOSED	ENGINE
ALL	CODE	ENTER
AMMONIUM	COMPUTED	EPROM
AND	CONDITIONS	EQUAL
APPROACH	CONDUCTIVITY	ERROR
ARE	CONTACT	EVENT
AREA	CORRECTED	EXCEEDS
AT	CREEK	EXTERNAL
AUTOMATION	CROSSING	F
AVAILABLE	CUBIC	FAHRENHEIT
AVERAGE	CURRENT	FAILED
B	CYCLES	FAILURE
BACK-UP	D	FALL
BAROMETRIC	D-O	FALLING
BARS	DAM	FEET
BATTERY	DATA	FIFTEEN
BAY	DATALOGGER	FIFTY
BE	DAY	FIRST
BEAVER	DAYS	FISH
BEDS	DEGREES	FIVE
BEEN	DELTA	FLAG
BEHIND	DEPTH	FLAGS
BELOW	DEVIATION	FLOW
BIG	DEW	FLUORIDE
BILLION	DING	FOLLOWING
BLAST	DIRECTION	FORTY
BOILER	DISCHARGE	FOUR
BUILDING	DISCONNECT	FOURTEEN
BY	DISTRICT	FREEZER
C	DIVERSION	FREQUENCY
C-O	DOCK	FRIDAY
CALCIUM	DOOR	FROM
CALIBRATE	DOWN	FUEL
CALL	DRAW	G
CALLBACK	DURING	GALLONS

GAS	LEVEL	NORTH
GATE	LINE	NOT
GAUGE	LISTEN	NUMBER
GENERATOR	LISTENING	O
GOING	LITER	OF
GOOD	LOAD	OFF
GOODBYE	LOCATED	OFFSET
GRADIENT	LOCATION	OK
GRAM	LOCATIONS	ON
GRASS	LOGAN	ONE
GROUND	LOW	OPEN
H	M	OR
H-2-S	M-R-P	OUT
HAD	MANAGEMENT	OVERFLOW
HARDNESS	MAXIMUM	OVERRUNS
HAS	MEMORY	OZONE
HASH	MENDON	P
HAVE	MENU	P-H
HEAD	MERCURY	P-M
HEAR	MESSAGE	P-S-I
HEAT	METER	PACIFIC
HELLO	METERS	PARAMETER
HERTZ	MICRO	PARTS
HIGH	MID	PAST
HOLD	MID-MOUNTAIN	PEAK
HOT	MIDNIGHT	PENDING
HOUR	MILES	PER
HOURS	MILLI	PERCENT
HUMIDITY	MILLION	PHONE
HUNDRED	MINIMUM	PLANT
HYDROLOGIC	MINUS	PLEASE
I	MINUTE	POINT
IN	MINUTES	POND
INCHES	MODEM	POOL
INDEX	MOISTURE	PORT
INF	MONDAY	PORTS
ING	MONITOR	POTASSIUM
INPUT	MONTH	POUND
INTAKE	MOUNT	POWDER
INTERNAL	MOUNTAIN	POWER
INTRUDER	MULTIPLIER	PRECIPITATION
IRRADIANT	N	PREHEAT
IRRIGATION	N-T-U	PRESS
IS	NAN	PRESSURE
IT	NEEDS	PREVIOUS
J	NETWORK	PROBE
K	NEW	PRODUCT
KEY	NEXT	PROGRAM
KILO	NINE	PROGRESS
KILOBYTES	NINETEEN	PUMP
KNOTS	NINETY	Q
L	NITRATE	QUALITY
LAKE	NITROGEN	QUIT
LAST	NO	R
LAYER	NOON	R-P-M

RACE	SPEED	V
RADIAL	SPILL	V-O-C
RADIATION	SQUARED	VALUE
RAIN	STAGE	VELOCITY
RANGE	STANDARD	VERSION
RATE	STAR	VERTICAL
REACHED	STATES	VIA
READING	STATION	VOLTAGE
RECEIVED	STATUS	VOLTS
REFERENCE	STORM	W
RELATIVE	STREAM	WARNING
RESERVOIR	STREAMBED	WAS
RESET	SUMMIT	WATER
RESIDUAL	SUMP	WATTS
RETURN	SUNBURN	WE
REVISION	SUNDAY	WEATHER
RISING	SURFACE	WEDNESDAY
RIVER	SURFACTANCE	WELCOME
ROAD	SYSTEM	WELL
ROOM	T	WEST
RUN	TABLE	WHAT
RUNOFF	TAIL	WIND
S	TANK	WITH
S-O-2	TEMPERATURE	X
SAMPLE	TEN	Y
SATURDAY	TESTING	YEAR
SCIENTIFIC	THANK	YESTERDAY
SECOND	THAT	YOU
SECONDS	THE	YOUR
SECURITY	THERE	Z
SEDIMENT	THIRTEEN	ZERO
SELECTED	THIRTY	
SELECTION	THIS	
SENSOR	THOUSAND	
SENSORS	THREE	
SET	THRESHOLD	
SEVEN	THRU	
SEVENTEEN	THURSDAY	
SEVENTY	TIME	
SHAFT	TING	
SIEMENS	TO	
SIGNATURE	TODAY	
SINCE	TODAYS	
SITE	TOGGLE	
SIX	TOTAL	
SIXTEEN	TRIGGERED	
SIXTY	TUESDAY	
SKIING	TURBIDITY	
SMOG	TWELVE	
SNOW	TWENTY	
SODIUM	TWO	
SOIL	U	
SOLAR	ULTRAVIOLET	
SONAR	UNITS	
SOUTH	UP	

Campbell Scientific Companies

Campbell Scientific, Inc. (CSI)

815 West 1800 North
Logan, Utah 84321
UNITED STATES
www.campbellsci.com • info@campbellsci.com

Campbell Scientific Africa Pty. Ltd. (CSAf)

PO Box 2450
Somerset West 7129
SOUTH AFRICA
www.csafrica.co.za • cleroux@csafrica.co.za

Campbell Scientific Australia Pty. Ltd. (CSA)

PO Box 444
Thuringowa Central
QLD 4812 AUSTRALIA
www.campbellsci.com.au • info@campbellsci.com.au

Campbell Scientific do Brazil Ltda. (CSB)

Rua Luisa Crapsi Orsi, 15 Butantã
CEP: 005543-000 São Paulo SP BRAZIL
www.campbellsci.com.br • suporte@campbellsci.com.br

Campbell Scientific Canada Corp. (CSC)

11564 - 149th Street NW
Edmonton, Alberta T5M 1W7
CANADA
www.campbellsci.ca • dataloggers@campbellsci.ca

Campbell Scientific Centro Caribe S.A. (CSCC)

300 N Cementerio, Edificio Breller
Santo Domingo, Heredia 40305
COSTA RICA
www.campbellsci.cc • info@campbellsci.cc

Campbell Scientific Ltd. (CSL)

Campbell Park
80 Hathern Road
Shepshed, Loughborough LE12 9GX
UNITED KINGDOM
www.campbellsci.co.uk • sales@campbellsci.co.uk

Campbell Scientific Ltd. (France)

3 Avenue de la Division Leclerc
92160 ANTONY
FRANCE
www.campbellsci.fr • info@campbellsci.fr

Campbell Scientific Spain, S. L.

Avda. Pompeu Fabra 7-9, local 1
08024 Barcelona
SPAIN
www.campbellsci.es • info@campbellsci.es

Please visit www.campbellsci.com to obtain contact information for your local US or International representative.